



QUALITY POLICY JURBLAMI

JURBLAMI, a company founded **with the mission of being a leading reference in the design, production, marketing, and distribution of sealing tools and consumables** nationwide, has decided to implement a Quality Management System based on the ISO 9001 standard to improve the service it provides to its customers.

The **values** listed below guide the Organization in its daily work:

- **Seriousness and professionalism**, achieved through effort and good work.
- **Speed and efficiency** are the basis of good service as distributors.
- **Guarantee and quality** is what sets us apart and allows us to compete with the big ones companies.

JURBLAMI 's management focuses on the Quality System as a way of organizing the company's operations based on basic pillars: the quality of its products and services, customer satisfaction, and continuous improvement of the system's effectiveness. To this end, **JURBLAMI** 's Quality Management System is based on:

- Quality is obtained by planning, executing, reviewing and improving the Quality System. Management to prevent possible errors, providing a framework for establish and review Quality objectives.
- Quality is oriented towards the **satisfaction of all our clients** through the commitment of the entire Organization to meet their needs and requirements, as well as the legal and regulatory requirements and those of the products.
- Quality is supported by the Continuous Improvement of both production processes and the effectiveness of the Quality Management System in which preventing errors is a fundamental aspect.
- Quality directs us to pay maximum attention to **technological evolution** and the possible improvements that new technologies would make available to us.
- Quality requires the participation and collaboration of everyone, which is why this Policy it is disseminated to all company personnel for their knowledge and understanding.
- For the effective implementation of these principles, support for the same as the management team and the staff.

Madrid, May 29, 2019



Management